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JSSI Aligns Team for Future Growth

Joy Nebel & James Stovall Assume New Leadership Roles – Don Strench Joins Team

September 21, 2016 – Chicago, Illinois -- Jet Support Services, Inc. (JSSI), the leading provider of hourly cost maintenance programs for the business aviation industry, announced Joy Nebel's promotion to Senior Vice President Client and Administrative Services and James Stovall was recently promoted to Vice President, Pricing & Program Development. Also, industry veteran Don Strench has joined JSSI as the new Vice President - Financial Planning and Analysis.

"As JSSI's business continues to evolve and expand, it is critical that we structure our organization to meet the demands of the exceptional rate of growth we've experienced over the last several years and that we forecast into the future. These new roles for Joy, Jim, and Don are key to accomplishing our goals," commented Neil Book, President, and CEO for JSSI. "Joy and Jim bring years of valuable experience to the leadership team and have made tremendous contributions to JSSI over the last few years. Don has had a remarkable career in aviation, and he brings with him a wealth of experience, a strong work ethic and leadership traits that will have an immediate impact on our business. I am both proud and excited to be working alongside all three of these professionals," added Book.

Joy Nebel spent more than 20 years in the telecommunications and software industries, with leadership roles at Juniper Networks, SMobile Systems, and MCI. Ms. Nebel's expanded Senior Vice President role at JSSI involves leading the global team of Client Relationship Managers, directing the Marketing initiatives, as well as managing Human Resources. Joy is a graduate of The University of Georgia, with a Bachelor of Science degree in Economics.

James Stovall began his JSSI career in 2010 as a Senior Analyst. In 2015, Mr. Stovall was tasked with developing new and innovative engine and airframe products for the JSSI portfolio as the Director, Product Development. In the newly created role of Vice President of Pricing and Program Development,

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Mr. Stovall is now responsible for the functions of the program development and pricing teams. As a rated Aircraft Maintenance Technician for Airframe and Power Plant from Colorado Aero Tech, Stovall brings decades of technical expertise to his new position. Before coming to JSSI, he served as Director of Maintenance for a large Part 135 flight department that operated a fleet of 26 different types of business jets. Mr. Stovall also held positions as Director of Quality Assurance, Chief Inspector, and Senior Technician for many years at other Part 135 operations.

Prior to joining JSSI, Mr. Don Strench completed more than 40 aviation transactions including contracts with international aircraft and engine manufacturers involving over 1,500 aircraft with a total value exceeding \$25 billion. He began his successful career in the Corporate Finance department of Amoco Corporation in Chicago. Mr. Strench entered the aviation industry and served in various financial roles with American Airlines and then at AirNet Systems before founding Transaction Partners in 2000. In 2008, he joined NetJets, a subsidiary of Berkshire Hathaway, as Vice President - Operational Analysis where he developed and led the team responsible for providing analytical support to key departments including flight, maintenance, and sales, and later became NetJets' Vice President - Fleet Planning & Acquisitions. Mr. Strench is a private pilot. He holds an undergraduate degree in Mathematics & Economics from Vanderbilt University and an M.B.A. degree in Finance from the Wharton School of the University of Pennsylvania.

As the new Vice President – Financial Planning & Analysis, Don Strench will lead the team which analyzes financial decisions for the various operating departments within JSSI. His responsibilities also include treasury and risk management activities, financial modeling, forecasting and the evaluation and communication of financial results to executive management.

About Jet Support Services, Inc.

For more than 25 years, JSSI has been the only hourly cost maintenance provider covering virtually all makes and models of business aircraft, engines, and APUs. JSSI provides its customers with comprehensive, flexible and affordable financial tools for managing the often unpredictable costs of operating and maintaining nearly all types of turbine-powered aircraft, including jets, turbo-props, and turbine-powered helicopters. As the creator of the revolutionary Tip-to-Tail® Program, JSSI is the only single source provider of this trademarked service. JSSI serves customers globally and manages maintenance services through its worldwide infrastructure of certified technical advisors. For more information, go to www.jetssupport.com.

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