



CommLab Hosts NAACS CFC Course

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The National Association of Air Medical Communication Specialists (NAACS) recently held their Certified Flight Communicator (CFC) course at the CommLab, located at the Helicopter Flight Training Center. The CFC course is a 2-day class designed for communication specialists in the air medical industry. Topics included flight following and navigation, map reading and aviation weather, among others.

Upon completion of the NAACS course, communicators attended a one-day, scenario-based training event in the CommLab. The lab provides a hands-on environment that simultaneously interfaces with pilots in flight simulators. “We were pleased to partner with NAACS for this course as we all work toward increased training opportunities for these communication specialists, who are so vital to the air medical community,” said Helicopter Flight Training Center Director Terry Palmer.

During the course, Metro Aviation also began training their operations customers’ Communication Specialists on Metro’s new operational control software, Complete Flight. The innovative system is designed to meet and exceed the FAA’s new HAA regulations pertaining to operational control.

“With our new system, we achieve real-time collaboration, within the software, between our Operational Control Center, pilots and partner communication centers,” said Metro Aviation Director of Operations Jim Arthur. “We believe this is the most comprehensive solution for achieving the numerous tasks required by the regulation that becomes effective this April.”

NAACS classes can be scheduled at naacs.org. CommLab classes can be scheduled at metroaviation.com.

About Helicopter Flight Training Center:

The Helicopter Flight Training Center, based in Shreveport, Louisiana, United States, specializes in training for pilots and maintenance technicians. The training center is equipped with an EC135 Level D Full Motion Simulator and an AS350 Level 7 Flight Training Device. In addition, technicians can receive factory maintenance training for Pratt & Whitney and Turbomeca engines. For additional information, contact Terry Palmer at 318.698.5809 or tpalmer@metroaviation.com.