

Press Release

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Innovative Internal Evaluation Program Now Complementary to all Baldwin Safety and Compliance Clients

Hilton Head Island, SC – February 18, 2021 — Baldwin Safety and Compliance recently announced it is offering the new Internal Evaluation Program (IEP) to all Baldwin clients at no additional cost. Introduced in 2020 to provide timely internal audit evaluations from multiple sources, the Baldwin IEP includes "Steps to Excellence" (S2E) and 10-15 challenging operational audit questions derived from industry standard and regulatory sources delivered to the Baldwin portal for completion each month.

"The team here at Baldwin felt it was important to provide open access to this valuable tool so that we can identify emerging trends and make the industry aware," stated Jason Starke, Director of Standards at Baldwin Safety and Compliance. "One of the more important aspects of this IEP is that we have referenced many sources to provide a well-rounded and comprehensive assessment. We aren't simply copying standards but meticulously identifying appropriate standards and regulations to support your operation. The interest is high for this program, and we expect the enthusiasm to continue."

The Baldwin IEP service provides a multi-faceted look at the organization to ensure defenses are in place by drawing upon several different regulatory and best practice sources such as IS-BAO, IOSA, OSHA, 14 CFR, and others. The FAA recommends an IEP should be performed no greater than on a 3-year cycle (cf. A120-59B, 2018), but Baldwin's IEP service is currently structured on a 24-month cycle to provide higher resolution and engagement.

The Baldwin IEP service consists of:

- Curated monthly audits designed to evaluate the organization across many facets.
- Monthly *Steps to Excellence* (S2E) questions that challenge organizations to become excellent.
- Detailed audit guidance to help organizations understand what key aspects to evaluate.
- Supporting language to place in the organization's SMS manual.
- Expert customer service to answer any questions regarding the IEP service.
- Feedback provided on aggregate IEP results.

Plans are in place to further develop this service for Unmanned Aircraft Systems (UAS) and Fixed Based Operations (FBO). For more information or to schedule a demonstration of the Baldwin IEP, contact 888-222-2112.

About Baldwin Safety & Compliance

Founded in 2004, Baldwin is a global company founded to support the implementation and maintenance of customizable safety and quality management (SMS/QMS) and related business

support systems such as ASAP/ASIAS, FDM/FOQA, LOAs, MELs, and Document Management software. Baldwin conforms to ICAO, FAA, EASA, Transport Canada, and other State standards and regulatory requirements. In addition, Baldwin is an IS-BAH and IS-BAO Program Support Affiliate (PSA) company and supports the new IS-BAO Progressive Stage 3 program - further supporting Baldwin's leadership position in the SMS industry. Visit www.BaldwinSMS.com or call 888.222.1212 for more information.

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