

SKYTRAC

Arrow Aviation to Support Repairs of SKYTRAC Iridium Satellite Communication Terminals and Accessories



TAMPA, FL, October 24, 2022 – SKYTRAC Systems Ltd. (SKYTRAC), a global leader in satellite communications (satcom) and intelligent connectivity solutions, today announced Arrow Aviation, a trusted resource for 24/7 AOG helicopter services, parts sales, and helicopter leasing, as an authorized service center for SKYTRAC’s Iridium satcom terminals and accessories.

SKYTRAC and Arrow Aviation have partnered to provide repairs of SKYTRAC’s ISAT-200A terminal, a popular choice amongst operators for cost-effective and powerful onboard server and satcom capabilities. The all-in-one platform enables rotorcraft operators to leverage a suite of capabilities including Automated Flight Following (AFF), Flight Data Monitoring (FDM), real-time Health and Usage Monitoring (HUMS) alerting, and satellite voice, text, and Push-to-Talk (PTT) communications.

“We are excited to work with a well reputed organization such as Arrow Aviation to support our US client base. Arrow’s understanding of operator needs and central location will greatly benefit all helicopter operations including the offshore oil and gas and Helicopter Emergency Medical Services (HEMS) industries,” mentions Jan van der Heul, Vice President of Sales and Marketing at SKYTRAC. “We are confident that our clients will appreciate the regional support, especially those in the underserved Gulf of Mexico area.”

Arrow Aviation will also provide repairs for ISAT-200A accessories including the Cockpit Display Panel and Dispatch Voice Interface (CDP/DVI), the ITRAY, and the Dynamic Air Link 200 (DAL-200). These highly reliable and programmable avionics solutions add operational efficiencies and safety within the cockpit, as well as for maintenance crews.

“We look forward to partnering with a leader in satellite connectivity solutions, such as SKYTRAC, and building on our breadth of expertise,” mentions Glenn Nestor, Avionics Manager, Arrow Aviation. “With our 24/7

availability and commitment to excellence, customers of SKYTRAC's robust and reliable ISAT-200A can trust us for quality work and reduced AOG times to ensure minimal impact to vital operations."

For more information on SKYTRAC products and capabilities, please visit SKYTRAC at AMTC's Elevate Conference at Booth 715 from October 24 to October 26, contact sales@skytrac.ca or visit SKYTRAC.ca.

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About SKYTRAC Systems Ltd.

SKYTRAC, an aerospace leader in Low Earth Orbit (LEO) satellite communications and intelligent connectivity, provides innovative technology solutions to some of the world's largest organizations. SKYTRAC's work helps aerial firefighters save our forests, allows search and rescue teams navigate dangerous environments, provides coast guards and militaries with mission-critical capabilities, and helps empower humanitarian missions around the world. SKYTRAC's technologies can be found on fixed-wing, rotorcraft, and uncrewed aerial vehicles, as well as in operational control centres, on all seven continents. From custom software and hardware development through to STC generation, SKYTRAC offers OEMs, operators, and systems integrators end-to-end products and services. Today, SKYTRAC serves over 800 customers on over 900 airframes and is a leading provider for satellite, cellular, and mission-critical services for nearly all aerospace sectors. For more information, please visit www.SKYTRAC.ca.

About Arrow Aviation

Arrow Aviation is a trusted resource for helicopter services, parts sales and helicopter leasing. From our 125,000 square foot facility in Broussard, Louisiana, we provide high quality services at competitive prices, supporting all sectors of the helicopter industry. We offer the full range of aviation services. Our expert technicians provide avionic installations, structural repairs, inspections & maintenance, engine and component overhauls, hydraulic services, custom aircraft painting, and more. Through our partner manufacturing company, Helifab, we are able to provide STC kits. As an authorized service center for Airbus, Bell, Leonardo, Rolls-Royce, and Sikorsky, we offer the highest standard of services across a wide range of manufacturers and models. As a leader in the helicopter industry since 1997, we have the aviation solutions you need. For more information, please visit www.arrowaviationco.com.

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